

GROUP ORDERS

powered by  COLLEGEWEAR, INC.

How It Works

STEP

1

Submit an order inquiry or contact a team member

STEP

2

Pick your product and submit your artwork

STEP

3

Receive and review your quote and art proof

STEP

4

Approve your invoice and receive your group order link!

FAQ

Is there a fee?

No! Group order setup is free!

How can my group members order?

We'll send you a link to share, then your group members can place orders when they're ready!

How do we pay?

Group members can place their individual orders using a credit card. We accept Visa, Mastercard, and Discover.

Can we pay with a Purchase Order?

To setup purchase order payment for your group order contact a team member.

Is there a time limit for group orders?

Group order portals open 1-2 business days after you approve your invoice. The portal remains live for 14 business days. To close your portal early or request an extension, contact a team member.

Can we make changes to our group order portal while it's open?

Yes, however all changes take 1-2 business days to implement. Changes will also have to be approved before the portal reopens to your group.

Can people outside my group see my group order portal?

No, group order portals are only visible to those who have the link. For added security you can request a password.

When will we receive our orders?

Production begins after your group order portal has closed. All received orders are processed and produced at our shop in approximately **14 business days**. Your orders will then be shipped or delivered to the requested address.

Where can we have our order(s) shipped or delivered?

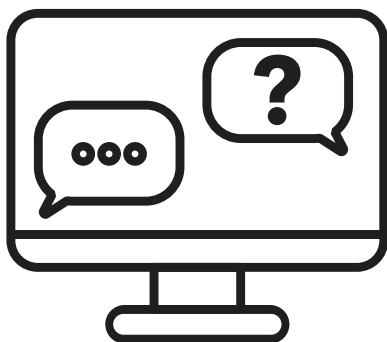
You can choose from the following methods for shipping/delivery:

- ▶ Individual Shipments
(shipping charges apply)
- ▶ Free Campus Group Delivery*
(available for local San Diego campuses only)
- ▶ Free Group Shipment

Can we re-open our group order portal for future orders?

Yes! Contact a team member and we'd be happy to help you re-open your group order portal!

STILL HAVE QUESTIONS?



CONTACT US!